

NAME: _____
DATE: _____ LIU: ID: _____
EXT: _____ COST: _____
PHONE MODEL: _____
SERIAL NUMBER: _____
IMEI-NUMBER: (15 digits) _____
DESCRIPTION OF THE PROBLEM _____

NOTE!

Remember to make a backup of the information that you want to keep from your phone, things like pictures, files etc. The workshop always erases all content in the phone.

If you have an iPhone, you must disable "Find My iPhone". Go to Settings - click your name at the top to get to iCloud settings - click on iCloud - Find my iPhone and disable. If "Find my iPhone" is not turned off, the phone is returned without being repaired and you still have to pay the troubleshooting.

For instructions on how to remove "Find My iPhone"

https://support.apple.com/kb/PH2702?locale=sv_SE&viewlocale=en_US

Find the serial number iPhone:

<https://support.apple.com/en-us/HT204073>

Find my iPhone is removed YES

The Phone is restored YES

I have done the necessary backup that I need YES

Leave the phone and form at reception, B-house or send to:

Teleservice
Hus Galaxen, ingång 81
Campus Valla

We will then send the phone to service. When we receive the cost estimate, we will send it to you for confirmation to proceed. Troubleshooting fee is always added if you don't want to continue with the repair, and just want to return the device.

The back of this document is for reception to fill in.